




ThIRU SIRP

Security Incident Response Platform

 On-premises

 Cloud

ThIRU SIRP is a comprehensive platform that combines ticketing, asset management, project management and administration management functionalities, streamlining IT operations and cybersecurity processes for efficient incident response and proactive management.

IT Help Desk



A user-friendly interface, automated ticket management, and comprehensive reporting

Asset Management



A centralized platform for tracking and managing an organization's physical and digital assets

Project Management



Planning, scheduling, task assignment, collaboration, and progress tracking and ensure successful project from start to finish

Admin Management



Tracking licenses, contracts, and web certificates, ensuring timely renewals, compliance, and security maintenance



"Empowering Excellence: Your All-in-One Solution for Seamless Management and Unparalleled Success."

IT Help Desk

- Ticketing System
- Automated Ticket Routing
- Self-Service Portal
- SLA Management
- Analytics and Reporting
- Integration Capabilities
- Categorization and Prioritization
- Customizable Workflows
- Incident Escalation

Asset Management

- Inventory Tracking
- Asset Details
- Lifecycle Management
- Asset Categorization
- Depreciation Tracking
- Software License Management
- Barcode/QR Code Scanning
- Automatic inventory scanning
- Integration with CMDB
- APIs and Integrations

Project Management

- Task Management
- Gantt Charts
- Resource Allocation
- Time Tracking
- Milestone Tracking
- Task Dependencies
- Budget Management
- Task Prioritization
- Change Management
- Trigger sub-projects
- Real-time Updates
- Workflow Automation

Admin Management

- Software license management
- Budget management
- Service Suppliers
- Business Contracts
- Document management
- Digital certificate management
- Web Domain management
- Database management
- Reporting and Analytics
- Task Workflows



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SIRP**

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